

MediQo for Doctors

Your smartest clinical assistant yet.

- History at a Glance
- AI Scribe in Action
- Telehealth
- Beyond Notes
- Care Plans
- Audit-Safe Billing
- Calla AI receptionist
- Appointment Overview

History at a Glance: Start With Context

- Summary of recent visits, diagnoses, meds, plans
- No searching. No scrolling. Start informed.

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John Do x

John Doe

Medicare Number	Date of Birth	Gender
Unknown	01 Jan 1980	Other

Voice Listening

Telehealth

Upload File

🎤 Microphone 1 Default

Only one microphone detected. Using Microphone 1 (Default).

John Doe

Age: 45 - Other

Patient History

History at a Glance

Summary

Patient Summary at a Glance

Chief Complaints

- Persistent dry cough** with upper respiratory symptoms (4 weeks, worsening recently).
- Left arm pain** localized to biceps region, suspected **biceps tendinopathy**.
- Ankle pain** post-twist injury, suspected **ankle osteoarthritis**.
- Delayed menstruation** post-cessation of oral contraceptive pill.
- Facial acne** (1 month duration).
- Left ear infection** with **perforated tympanic membrane**.
- Fatty liver** and **weight management** concerns.
- Depression** under treatment with improvement.

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AI Scribe in Action (In-Person)

- Real-time SOAP notes as you talk
- No pauses or mode switches
- Multilingual support

Individual

JD

Welcome John Doe

Start a New Visit

Patients

Appointments

Dictation

License

Settings

Template Library

Medical Centres

Integration

Need Help?

Start a New Dictation

/ Dictation

Sydney General Surgeons

Generating...

Good afternoon. What's the problem? I have a huge lump on my leg. It's extremely painful. Has it been keeping you up at night? Yes. I haven't been a ble to sleep because of the pain. When did you notice this lump? Last night it seems to be growing. Okay. Let me take a look at it. It seems like you m ay have been bitten by something. But I'm concerned about the bruising, sir. I'll need you to get some blood tests. For the time being, I'll prescribe yo u some cream to help with swelling and itching. When?

Restart Recording

Listening... 00:58

Stop And Complete Note

- History at a Glance
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Telehealth: Secure, Seamless, Smart

- Secure link via SMS/email from Best Practice
- HIPAA-compliant, hosted in Australian data centres

Start a New Visit

New Visit

John Doe Darlene Robertson Robert Fox

MediQo suggested questions to be asked based on patient history

Show Suggested Questions

How it works?

2:57

What makes you feel comfortable and relaxed during the day?

RISKY 125/75 Blood Pressure

MediQo is not listening yet. Press to start transcribe

PatientEmail@example.com

Andray Clinic

Kathryn Murphy

Age: 23 - Female

History at a Glance

Summary

Cognitive Status:

Mild cognitive impairment - oriented to person, occasional confusion with time/place

Mobility:

Mobilises independently with walking frame

Fall risk: Moderate

Last fall: 20 May 2025 (no injury)

Medical History:

- Hypertension
- Osteoarthritis
- Early-stage dementia
- Vitamin D deficiency

Current Medications:

- Amlodipine 5mg daily
- Paracetamol 1g PRN
- Vitamin D3 supplement daily

Nutrition & Hydration:

- Soft diet
- Requires supervision due to swallowing concerns
- Encouraged fluid intake

Psychosocial Notes:

- Enjoys puzzles and music
- Family visits weekly (daughter: Sarah Smith)
- Participates in group activities twice a

Telehealth: One-Click Scribing

- Click "Q" to start scribing
- Generate a Note for clean documentation
- No workflow interruption

- History at a Glance
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The screenshot displays the MediQo telehealth interface during a 'Start a New Visit' session. The interface is divided into several sections:

- Header:** Includes the MediQo logo, a 'Start a New Visit' title, and a dropdown menu for 'Andray Clinic'.
- Left Sidebar:** Contains navigation icons for 'DC' (Doctor's Console), a plus sign, and various medical tools like a grid, person icon, calendar, and settings.
- Notes Section:** A sidebar on the left lists 'Notes', 'SOAP', 'CSH', 'Observation', 'Plans', 'Letters', and 'Forms'. The 'Notes' section is active, showing a patient's medical history.
- Medical Notes:**
 - Subjective:** Patient reports sore throat, nasal congestion, and mild headache for the past three days. No fever or shortness of breath. Has been taking paracetamol with partial relief.
 - Objective:** Temp: 37.3°C. BP: 118/75 mmHg. Mild nasal congestion noted, throat slightly red, no exudate. Lungs clear on auscultation.
 - Assessment:** Likely viral upper respiratory infection. No signs of bacterial involvement.
 - Plan:** Encourage fluids and rest.
- AI Scribe Action:** A button labeled 'Make Changes By MediQo ...' with a play icon is visible.
- Footer:** A disclaimer states 'MediQo AI aims for accuracy, but always review responses to meet your standards.' and a 'Finish Visit' button is at the bottom right.
- Video Call Window:** On the right, a video call is in progress with a doctor wearing a headset. The window shows a timer at 2:57 and an 'End Call' button.
- Right Sidebar:** Contains sections for 'History at a Glance' (with a 'View' link), 'Billing Suggestions' (showing codes 3270 and 1015 with a 'View' link), and a large purple banner with the MediQo logo and the text 'Hello, Dr. Cooper'.

- History at a Glance
- AI Scribe in Action
- Telehealth
- Beyond Notes
- Care Plans
- Audit-Safe Billing
- Calla AI receptionist
- Appointment Overview

DC

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Start a New Visit

New Visit

John Doe

Darlene Robertson

Robert Fox

Andray Clinic

Telehealth

Start a video call with the patient and take notes during the visit.

Voice Listening

Telehealth

Upload File

Patient Language: English

Start New Visit

How it works?

Kathryn Murphy

Age: 23 - Female

History at a Glance

Summary

Cognitive Status: Mild cognitive impairment - oriented to person, occasional confusion with time/place

Mobility: Mobilises independently with walking frame

Fall risk: Moderate

Last fall: 20 May 2025 (no injury)

Medical History: Hypertension, Osteoarthritis, Early-stage dementia, Vitamin D deficiency

Current Medications: Amlodipine 5mg daily, Paracetamol 1g PRN, Vitamin D3 supplement daily

Nutrition & Hydration: Soft diet, Requires supervision due to swallowing concerns, Encouraged fluid intake

Psychosocial Notes: Enjoys puzzles and music, Family visits weekly (daughter: Sarah Smith), Participates in group activities twice a week

Recent Events: Unwitnessed fall this morning (no injury), GP review scheduled for today, Physiotherapy review booked for 22 May 2025

20 May 2025

02 May 2025

- History at a Glance
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- Appointment Overview

Beyond Notes: Your AI Clinical Partner

- Referral Letters · Differentials · Treatment Plans
- Legal Letters · Meal & Exercise Plans
- Saved back to Best Practice

RH

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John Do

Medical Notes

SOAP

Brief Soap

CSHA

ISOBAR

FollowUp

Mental Health

TeleHealth

Mediqo Analysis

Differential Analysis

Plans

Care Plan

A

The patient has given consent to use their voice for generating medical notes.

- Chief Complaint:**
 - Attended for discussion of routine three-monthly blood test results
 - Reported left arm pain with certain movements and on lifting; tenderness over area with visible blue vein; night discomfort
- Results review**
- Subjective:**
 - Attended to review routine three-monthly blood tests.
 - No additional symptoms volunteered regarding diabetes control or liver issues.
- Objective:**
 - HbA1c reported as 6.2% (improved from prior 6.6%).
 - Liver enzymes reported as returned to normal.
- Assessment:**
 - Blood tests described as within target: HbA1c improved; liver enzymes normal.
- Plan:**

Copy

Use this box to edit, reorder, or create your own custom note.

While MediQo strives for accuracy, it's always wise to review responses carefully to ensure everything meets your standards.

Save as a Draft

Finish the visit

History at a Glance

View

MBS Suggestion

View


967

Hello, Riaz

How can I help you today?

☐

Include the conversation

- 
- History at a Glance
 - AI Scribe in Action
 - Telehealth
 - Beyond Notes**
 - Care Plans
 - Audit-Safe Billing
 - Calla AI receptionist
 - Appointment Overview

Beyond Notes: Your AI Clinical Partner

- Referral Letters · Differentials · Treatment Plans
- Legal Letters · Meal & Exercise Plans
- Saved back to Best Practice

- History at a Glance
- AI Scribe in Action
- Telehealth
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- Calla AI receptionist
- Appointment Overview

Beyond Notes: Your AI Clinical Partner

- Referral Letters · Differentials · Treatment Plans
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- Saved back to Best Practice

RH

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John Do

x

FollowUp

Mental Health

TeleHealth

Mediqo Analysis

Differential Analysis

Plans

Care Plan

Treatment Plan

Letters

Referral Letter

Patient Education Letter

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Differential Analysis	Probability	Key Features/Signs	Initial Management (Clinical Guidelines)	Comparison with Doctor's Differential Analysis
Long head of biceps tendinopathy/tenosynovitis	55%	Localised tenderness over biceps groove; pain with external rotation and lifting; shoulder ROM now full; pain provoked at certain angles; onset after prior shoulder bursitis	Activity modification; topical NSAID (diclofenac gel 1% 2-3 times daily), heat; consider physiotherapy; ultrasound if no improvement in ~1-2 weeks	100%
Partial tear of long head of biceps tendon	25%	Focal pain in bicipital region; catching pain with certain movements; clinician plans ultrasound to exclude tear/rupture	Short period of relative rest; analgesia; prompt ultrasound; if tear confirmed, ortho/physio-guided rehab; surgical referral if significant tear or persistent dysfunction	100%
Referred pain from rotator cuff tendinopathy (residual)	10%	History of shoulder bursitis; pain with lifting; however, current shoulder ROM non-restricted, less typical	Physiotherapy for rotator cuff and scapular stabilisers; NSAIDs/topicals; reassess	50%

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Important: This is not a diagnostic tool

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Use this box to edit, reorder, or create your own custom note.

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While MediQo strives for accuracy, it's always wise to review responses carefully to ensure everything meets your standards.

✅

The note has been saved as a draft mode.

✕

Finish the visit

History at a Glance

View

MBS Suggestion

View

967

🗨

Hello, Riaz

How can I help you today?

🗨

Include the conversation

- History at a Glance
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Care Plans Made Easy

- GPCCMPs aligned with Medicare (incl. Item 965)
- Completes history, goals, team care, reviews in seconds

Start a New Visit

New Visit

Sydney General Surgeons

Andrew Be

ISOBAR

FollowUp

Mental Health

TeleHealth

Mediqo Analysis

Differential Analysis

Plans

Care Plan

Treatment Plan

Letters

Referral Letter

Patient Education Letter

The patient has given consent to use their voice for generating medical notes.

GP CHRONIC CONDITION MANAGEMENT PLAN

MBS Item:965/967

Patient Details

Patient	Clinic
Name: Andrew Behrmann	Medicare No: [PtMCNo]
Date of Birth: 1981-02-04	Aboriginal or Torres Strait Islander: Does Patient identify as Aboriginal or Torres Strait Islander?
Phone: - Mobile: [patient contact] - Home: [patient contact]	- Usual GP: John Doe
Address: [PtStreet], [PtCity], [PtPostcode], [PtState]	

Carer Details (if applicable)

- Name: [Carer Name]
- Relationship to Patient: [Relationship to Patient]
- Phone: [Carer Phone]

Copy

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Save as a Draft

Finish the visit

History at a Glance

View

ICD-10 Suggestions

View

Hello, John

How can I help you today?

Include the conversation

Ask Anything...

Important: This is not a diagnostic tool

- History at a Glance
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- Audit-Safe Billing**
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Audit-Safe Billing (Coming Soon)

- AI suggests audit-safe MBS items
- Compliance first, with revenue uplift

RH

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Medical Notes

SOAP

Brief Soap

CSHA

ISOBAR

FollowUp

Mental Health

TeleHealth

Mediqo Analysis

Differential Analysis

Plans

Care Plan

John Do

Medical Notes

SOAP

Brief Soap

CSHA

ISOBAR

FollowUp

Mental Health

TeleHealth

Mediqo Analysis

Differential Analysis

Plans

Care Plan

967

Explanation

Dear General Practitioner, recommend item 967 (face-to-face GP review of a GP chronic condition management plan). Rationale: patient has Type 2 diabetes (chronic condition) and a documented care plan; 967 is a face-to-face GP CCMP review and fits the provided care_plan details. No valid additional co-billing items could be selected from the supplied items for the 5-minute blood-test review.

Co-billing Analysis

No co-billing items recommended due to lack of appropriate candidate items in the provided dataset. If available, a short (5-minute) face-to-face attendance item for blood test review could be considered as co-billing.

Update qualifications

Close

History at a Glance

MBS Suggestion

967

Q

Hello, Riaz

How can I help you today?

Include the conversation



- History at a Glance
- AI Scribe in Action
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- Audit-Safe Billing
- **Calla AI receptionist**
- Appointment Overview

CALLA: MediQo's AI receptionist



- AI receptionist books & confirms
- Syncs with PMS in real time
- Schedule & context ready on open

- History at a Glance
- AI Scribe in Action
- Telehealth
- Beyond Notes
- Care Plans
- Audit-Safe Billing
- **Calla AI receptionist**
- Appointment Overview

- History at a Glance
- AI Scribe in Action
- Telehealth
- Beyond Notes
- Care Plans
- Audit-Safe Billing
- Calla AI receptionist
- Appointment Overview**

Appointment Overview: The Modern Dashboard

- Live arrivals & waiting-room at a glance
- Patient context one click away
- Billing suggestions (coming soon)

Individual

Welcome Back
Dr Cooper!

Start a New Visit

Insight

Patients

Appointments

Calendar

Dictation

Billing

License

Setting

Medical Centers

Teams

Defaults

Integration

FAQ

Panel Insight

Happy Tuesday
Feb 04

Today's Tip

Use Dictation Mode during your next consultation — MediQo automatically formats your notes into a clinical summary, saving up to 40% of your admin time.

Appointments Thursday, Feb 17

Patient Name	Time	Reference	Appointment status	
Kathryn Murphy	7: 30 am	Nookal	Pending	Details
Jerome Bell	8: 20 am	Nookal	Pending	Details
Jenny Wilson	5:45 am	Nookal	Completed	Details
Robert Fox	6: 45 am	Nookal	Canceled	Details
Robert Fox	6: 45 am	Nookal	Pending	Details

< Thursday, Feb 17 >

S	M	T	W	T	F	S
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

Patients Statistic

This Week

Let's Record New Dictation

You can record your voice to create reports or letters. According to the selected style, it will generate by MediQo AI Assistant

New Dictation >

- History at a Glance
- AI Scribe in Action
- Telehealth
- Beyond Notes
- Care Plans
- Audit-Safe Billing
- Calla AI receptionist
- Appointment Overview

Individual

DC

Welcome Back Dr Cooper!

Start a New Visit

Insight

Patients

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Happy Tuesday Feb 04

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Robert Fox	6:45 am	Nookal	Pending	Details

5 of 15 Appointments

Patients Statistic

This Week

Day	Value
Sat	7
Sun	2
Mon	12
Tue	5
Wed	24
Thu	6
Fri	4

Let's Record New Dictation

You can record your voice to create reports or letters. According to the selected style, it will generate by MediQo

New Dictation

www.medigo.health

The screenshot displays the MediQo mobile application interface. At the top, there's a header with the user's name "John Do" and a close button. Below this, the main content area is titled "Medical Notes" and shows a list of notes under the "SOAP" category. The notes are organized into sections: Chief Complaint, Results review, Subjective, Objective, Assessment, and Plan. Each section contains detailed medical information generated by the app. A prominent purple banner at the bottom right reads "Hello, Riaz" and "How can I help you today?". The bottom navigation bar includes buttons for "Save as a Draft" and "Finish the visit".

Medical Notes

SOAP

- Brief Soap
- CSHA
- ISOBAR
- FollowUp
- Mental Health
- TeleHealth

MediQo Analysis

- Differential Analysis
- Care Plan

Plans

Chief Complaint:

- Attended for discussion of routine three-monthly blood test results
- Reported left arm pain with certain movements and on lifting; tenderness over area with visible blue vein; night discomfort

Results review

Subjective:

- Attended to review routine three-monthly blood tests.
- No additional symptoms volunteered regarding diabetes control or liver issues.

Objective:

- HbA1c reported as 6.2% (improved from prior 6.6%).
- Liver enzymes reported as returned to normal.

Assessment:

- Blood tests described as within target: HbA1c improved; liver enzymes normal.

Plan:

Use this box to edit, reorder, or create your own custom note.

While MediQo strives for accuracy, it's always wise to review responses carefully to ensure everything meets your standards.

History at a Glance [View](#)

MBS Suggestion [View](#)

967

Hello, Riaz

How can I help you today?

☐ Include the conversation

Save as a Draft **Finish the visit**