

MediQO for Doctors

Your smartest clinical assistant yet.

AI documentation & decision support, integrated with Best Practice.

www.mediqo.health

History at a Glance

AI Scribe in Action

Telehealth

Beyond Notes

Care Plans

Audit-Safe Billing

Calla AI receptionist

Appointment Overview

History at a Glance: Start With Context

- Summary of recent visits, diagnoses, meds, plans
- No searching. No scrolling. Start informed.

The screenshot shows the MediQo app interface. At the top, a navigation bar includes a 'RH' icon, a '+' button, and a search bar with 'John Doe'. Below the search bar, patient details are displayed: Medicare Number (Unknown), Date of Birth (01 Jan 1980), and Gender (Other). To the right, a sidebar for 'John Doe' (Age: 45 - Other) shows a 'Patient History' section with a link and a 'History at a Glance' summary. The summary lists 'Patient Summary at a Glance' and 'Chief Complaints' with 8 numbered items. The main interface features a sidebar with icons for users, messages, calls, files, settings, and a search bar. Below the sidebar are three interaction buttons: 'Voice Listening' (microphone icon), 'Telehealth' (video camera icon), and 'Upload File' (document icon). A message at the bottom states 'Only one microphone detected. Using Microphone 1 (Default.)'. The bottom navigation bar includes a question mark icon and a double arrow icon.

John Doe
Age: 45 - Other
Patient History ↗
History at a Glance

Summary

Patient Summary at a Glance

Chief Complaints

1. **Persistent dry cough** with upper respiratory symptoms (4 weeks, worsening recently).
2. **Left arm pain** localized to biceps region, suspected **biceps tendinopathy**.
3. **Ankle pain** post-twist injury, suspected **ankle osteoarthritis**.
4. **Delayed menstruation** post-cessation of oral contraceptive pill.
5. **Facial acne** (1 month duration).
6. **Left ear infection** with **perforated tympanic membrane**.
7. **Fatty liver** and **weight management** concerns.
8. **Depression** under treatment with improvement.

Voice Listening
Telehealth
Upload File

Microphone 1
Default

Only one microphone detected. Using Microphone 1 (Default.)

- History at a Glance
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AI Scribe in Action (In-Person)

- Real-time SOAP notes as you talk
- No pauses or mode switches
- Multilingual support

The screenshot shows the MEDIQO mobile application interface. On the left is a vertical navigation bar with icons for History at a Glance, AI Scribe in Action (which is highlighted with a purple dot), Telehealth, Beyond Notes, Care Plans, Audit-Safe Billing, Calla AI receptionist, and Appointment Overview. The main screen is titled "Start a New Dictation" under "Individual / Dictation". It shows a "Generating..." status and a partial transcription of a patient's speech. The transcription reads: "Good afternoon. What's the problem? I have a huge lump on my leg. It's extremely painful. Has it been keeping you up at night? Yes. I haven't been able to sleep because of the pain. When did you notice this lump? Last night it seems to be growing. Okay. Let me take a look at it. It seems like you may have been bitten by something. But I'm concerned about the bruising, sir. I'll need you to get some blood tests. For the time being, I'll prescribe you some cream to help with swelling and itching. When?". Below the transcription are buttons for "Restart Recording" (with a left arrow), "Listening..." (with a timer showing 00:58), and "Stop And Complete Note" (with a right arrow). The top right corner of the main screen shows a "Sydney General Surgeons" logo with a dropdown arrow. The bottom left of the main screen has a "Need Help?" button with a question mark icon. The bottom right has a "Restart Recording" button with a left arrow, a "Listening..." status with a timer, and a "Stop And Complete Note" button with a right arrow.

- History at a Glance
- AI Scribe in Action
- Telehealth**
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Telehealth: Secure, Seamless, Smart

- Secure link via SMS/email from Best Practice
- HIPAA-compliant, hosted in Australian data centres

The screenshot displays the MediQo telehealth platform. On the left, a vertical sidebar lists various features: History at a Glance, AI Scribe in Action, Telehealth (highlighted with a blue dot), Beyond Notes, Care Plans, Audit-Safe Billing, Calla AI receptionist, and Appointment Overview. The main content area is titled "Start a New Visit" and shows a video call between a patient (Kathryn Murphy, 23, Female) and a doctor. The patient is a man with a beard and headphones, and the doctor is a woman in a white coat. A speech bubble from the AI scribe suggests the question "What makes you feel comfortable and relaxed during the day?" and displays a "RISKY 125/75 Blood Pressure" alert. The AI scribe interface includes a "Show Suggested Questions" toggle, a "How it works?" link, and a "MediQo is not listening yet. Press to start transcribe" button. To the right, a "Patient History" section for Kathryn Murphy provides a "History at a Glance" summary. The summary includes sections for Cognitive Status (mild cognitive impairment), Mobility (independently with walking frame), Fall risk (Moderate, last fall 20 May 2025), Medical History (Hypertension, Osteoarthritis, Early-stage dementia, Vitamin D deficiency), Current Medications (Amlodipine 5mg daily, Paracetamol 1g PRN, Vitamin D3 supplement daily), Nutrition & Hydration (soft diet, supervised fluid intake), and Psychosocial Notes (enjoys puzzles, family visits weekly, participates in group activities). The platform is HIPAA-compliant and hosted in Australian data centres.

- History at a Glance
- AI Scribe in Action
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Telehealth: One-Click Scribing

- Click “Q” to start scribing
- Generate a Note for clean documentation
- No workflow interruption

The screenshot shows the MediQo telehealth platform interface. On the right, a video call window displays a male patient wearing headphones, with the time 2:57. On the left, a sidebar titled "Start a New Visit" shows a list of patients: John Doe, Darlene Robertson, and Robert Fox. The "Notes" section is expanded, showing a "Subjective" section with a patient report and an "Objective" section with vital signs. The "Assessment" section notes a likely viral upper respiratory infection. The "Plan" section includes a note to encourage fluids and rest. A "Make Changes By MediQo ..." button is at the bottom. On the far right, a purple sidebar displays "History at a Glance" and "Billing Suggestions". The bottom right corner features a "Hello, Dr. Cooper" message with a MediQo logo.



- History at a Glance
- AI Scribe in Action
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Start a New Visit

New Visit / New Visit

John Doe · Darlene Robertson · Robert Fox

DC

+

Home

Patient History

Settings

Telehealth

Start a video call with the patient and take notes during the visit.

Voice Listening

Telehealth

Upload File

Patient Language: English

Start New Visit

Andray Clinic

Kathryn Murphy

Age: 23 - Female

History at a Glance

Summary

Cognitive Status:

Mild cognitive impairment – oriented to person, occasional confusion with time/place

Mobility:

Mobilises independently with walking frame

Fall risk: Moderate

Last fall: 20 May 2025 (no injury)

Medical History:

- Hypertension
- Osteoarthritis
- Early-stage dementia
- Vitamin D deficiency

Current Medications:

- Amlodipine 5mg daily
- Paracetamol 1g PRN
- Vitamin D3 supplement daily

Nutrition & Hydration:

- Soft diet
- Requires supervision due to swallowing concerns
- Encouraged fluid intake

Psychosocial Notes:

- Enjoys puzzles and music
- Family visits weekly (daughter: Sarah Smith)
- Participates in group activities twice a week

Recent Events:

- Unwitnessed fall this morning (no injury)
- GP review scheduled for today
- Physiotherapy review booked for 22 May 2025

FAQ

How it works?

20 May 2025

02 May 2025

- History at a Glance
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Beyond Notes: Your AI Clinical Partner

- Referral Letters · Differentials · Treatment Plans
- Legal Letters · Meal & Exercise Plans
- Saved back to Best Practice

The patient has given consent to use their voice for generating medical notes.

- **Chief Complaint:**
 - Attended for discussion of routine three-monthly blood test results
 - Reported left arm pain with certain movements and on lifting; tenderness over area with visible blue vein; night discomfort
- **Results review**
- **Subjective:**
 - Attended to review routine three-monthly blood tests.
 - No additional symptoms volunteered regarding diabetes control or liver issues.
- **Objective:**
 - HbA1c reported as 6.2% (improved from prior 6.6%).
 - Liver enzymes reported as returned to normal.
- **Assessment:**
 - Blood tests described as within target: HbA1c improved; liver enzymes normal.
- **Plan:**

History at a Glance [View](#)

MBS Suggestion [View](#)

967

Hello, Riaz

How can I help you today?

Save as a Draft

Finish the visit

Include the conversation

- History at a Glance
- AI Scribe in Action
- Telehealth
- Beyond Notes**
- Care Plans
- Audit-Safe Billing
- Calla AI receptionist
- Appointment Overview

Beyond Notes: Your AI Clinical Partner

- Referral Letters · Differentials · Treatment Plans
- Legal Letters · Meal & Exercise Plans
- Saved back to Best Practice

The screenshot shows the MediQo app interface. On the left, a sidebar lists various clinical modules: History at a Glance, AI Scribe in Action, Telehealth, Beyond Notes (selected), Care Plans, Audit-Safe Billing, Calla AI receptionist, and Appointment Overview. The main screen displays a medical note for 'John Do' with sections for Patient History, Assessment, and Follow-Up Plan. A 'Save to Template Library' dialog box is overlaid on the screen, prompting the user to choose a name for the note ('My Costume Note') and providing instructions to save updates for quick use in other notes. The background shows a blurred view of the medical note's content and a sidebar for 'MBS Suggestion' and 'Hello, Riaz'.

• Referral Letters · Differentials · Treatment Plans

• Legal Letters · Meal & Exercise Plans

• Saved back to Best Practice

Save to Template Library

Save your updates in the "Template Library" for quick use in other notes.

Setting it up takes just a few minutes.

Choose a name for your note

My Costume Note

Cancel

Save Note

Use this box to edit, reorder, or create your own custom note.

While MediQo strives for accuracy, it's always wise to review responses carefully to ensure everything meets your standards.

Save as a Draft

Finish the visit

MBS Suggestion

View

967

Hello, Riaz

How can I help you today?

Conversation included

Ask Anything...

Important: This is not a diagnostic tool

- History at a Glance
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Beyond Notes: Your AI Clinical Partner

- Referral Letters · Differentials · Treatment Plans
- Legal Letters · Meal & Exercise Plans
- Saved back to Best Practice

• John Do x

FollowUp | Mental Health | TeleHealth | MediQo Analysis | Differential Analysis | Plans | Care Plan | Treatment Plan | Letters | Referral Letter | Patient Education Letter

Differential Analysis	Probability	Key Features/Signs	Initial Management (Clinical Guidelines)	Comparison with Doctor's Differential Analysis
Long head of biceps tendinopathy/tenosynovitis	55%	Localised tenderness over biceps groove; pain with external rotation and lifting; shoulder ROM now full; pain provoked at certain angles; onset after prior shoulder bursitis	Activity modification; topical NSAID (diclofenac gel 1% 2–3 times daily), heat; consider physiotherapy; ultrasound if no improvement in ~1–2 weeks	100%
Partial tear of long head of biceps tendon	25%	Focal pain in bicipital region; catching pain with certain movements; clinician plans ultrasound to exclude tear/rupture	Short period of relative rest; analgesia; prompt ultrasound; if tear confirmed, ortho/physio-guided rehab; surgical referral if significant tear or persistent dysfunction	100%
Referred pain from rotator cuff tendinopathy (residual)	10%	History of shoulder bursitis; pain with lifting; however, current shoulder ROM non-restricted, less typical	Physiotherapy for rotator cuff and scapular stabilisers; NSAIDs/topicals; reassess	50%

Important: This is not a diagnostic tool

Use this box to edit, reorder, or create your own custom note.

While MediQo strives for accuracy, it's always wise to review responses carefully to ensure everything meets your standards.

The note has been saved as a draft mode.

Finish the visit

History at a Glance View

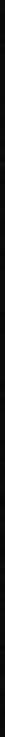
MBS Suggestion View

967

Hello, Riaz

How can I help you today?

Include the conversation



- History at a Glance
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- History at a Glance
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Care Plans Made Easy

- GPCCMPs aligned with Medicare (incl. Item 965)
- Completes history, goals, team care, reviews in seconds

The screenshot shows the MediQo Care Plans interface. On the left, a sidebar lists various clinical modules: History at a Glance, AI Scribe in Action, Telehealth, Beyond Notes, Care Plans (selected), Audit-Safe Billing, Calla AI receptionist, and Appointment Overview. The main content area is titled "Start a New Visit" and "New Visit". It displays a patient summary for "Andrew Behrmann" and a "GP CHRONIC CONDITION MANAGEMENT PLAN" (MBS Item: 965/967). The "Patient Details" section includes fields for Name, Medicare No, Date of Birth, Aboriginal or Torres Strait Islander status, Phone, Usual GP, and Address. Below this is a "Carer Details (if applicable)" section with fields for Name, Relationship to Patient, and Phone. A note at the bottom states: "While MediQo strives for accuracy, it's always wise to review responses carefully to ensure everything meets your standards." At the bottom are buttons for "Save as a Draft" and "Finish the visit". To the right, a sidebar shows "History at a Glance" and "ICD-10 Suggestions" with "View" buttons. A large purple box on the right contains a "Hello, John" greeting and a "How can I help you today?" input field, with a "Q" icon and a "Ask Anything..." button.

Start a New Visit

New Visit

• Andrew Behrmann

• Sydney General Surgeons

ISOBAR

FollowUp

Mental Health

TeleHealth

Mediqo Analysis

Differential Analysis

Plans

Care Plan

Treatment Plan

Letters

Referral Letter

Patient Education Letter

History at a Glance

ICD-10 Suggestions

GP CHRONIC CONDITION MANAGEMENT PLAN

MBS Item: 965/967

Patient Details

Patient	Clinic
Name: Andrew Behrmann	Medicare No: [PtMCNo]
Date of Birth: 1981-02-04	Aboriginal or Torres Strait Islander: Does Patient identify as Aboriginal or Torres Strait Islander?
Phone: - Mobile: [patient contact] - Home: [patient contact]	- Usual GP: John Doe
Address: [PtStreet], [PtCity], [PtPostcode], [PtState]	

Carer Details (if applicable)

- Name: [Carer Name]
- Relationship to Patient: [Relationship to Patient]
- Phone: [Carer Phone]

Use this box to edit, reorder, or create your own custom note.

While MediQo strives for accuracy, it's always wise to review responses carefully to ensure everything meets your standards.

Save as a Draft

Finish the visit

History at a Glance

ICD-10 Suggestions

Hello, John

How can I help you today?

Include the conversation

Ask Anything...

Important: This is not a diagnostic tool

- History at a Glance
- AI Scribe in Action
- Telehealth
- Beyond Notes
- Care Plans
- Audit-Safe Billing**
- Call a AI receptionist
- Appointment Overview

Audit-Safe Billing (Coming Soon)

- AI suggests audit-safe MBS items
- Compliance first, with revenue uplift

The screenshot shows the MediQo app interface with a dark theme. A central modal window is open, titled 'MBS Suggestions'. It contains the text: 'AI-generated recommendations to help build a compliant MBS claim.' Below this is a large purple button with the number '967'. The modal is divided into sections: 'Explanation' and 'Co-billing Analysis'. The 'Explanation' section contains a message: 'Dear General Practitioner, recommend item 967 (face-to-face GP review of a GP chronic condition management plan). Rationale: patient has Type 2 diabetes (chronic condition) and a documented care plan; 967 is a face-to-face GP CCMP review and fits the provided care_plan details. No valid additional co-billing items could be selected from the supplied items for the 5-minute blood-test review.' The 'Co-billing Analysis' section contains a message: 'No co-billing items recommended due to lack of appropriate candidate items in the provided dataset. If available, a short (5-minute) face-to-face attendance item for blood test review could be considered as co-billing.' At the bottom of the modal is a 'Close' button. The background of the app shows a patient profile for 'John Do', a 'Medical Notes' section with 'SOAP' and 'Brief Soap' options, and a 'Mediqo Analysis' section with 'Differential Analysis' and 'Plans' options. A sidebar on the right shows 'History at a Glance' and 'MBS Suggestion' cards, and a bottom navigation bar with buttons for 'Save as a Draft', 'Finish the visit', and 'Include the conversation'.

- History at a Glance
- AI Scribe in Action
- Telehealth
- Beyond Notes
- Care Plans
- Audit-Safe Billing
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CALLA: MediQo's AI receptionist



- AI receptionist books & confirms
- Syncs with PMS in real time
- Schedule & context ready on open

- History at a Glance
- AI Scribe in Action
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- Beyond Notes
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- Audit-Safe Billing
- Call a AI receptionist**
- Appointment Overview



- History at a Glance
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Appointment Overview: The Modern Dashboard

- Live arrivals & waiting-room at a glance
- Patient context one click away
- Billing suggestions (coming soon)

The dashboard features a central appointment list for Thursday, Feb 17, showing five scheduled appointments:

Patient Name	Time	Reference	Appointment status
Kathryn Murphy	7:30 am	Nookal	Pending
Jerome Bell	8:20 am	Nookal	Pending
Jenny Wilson	5:45 am	Nookal	Completed
Robert Fox	6:45 am	Nookal	Canceled
Robert Fox	6:45 am	Nookal	Pending

Below the list is a line graph titled "Patients Statistic" showing patient arrivals over time. To the right, a callout box encourages recording new dictation.

Panel Insight: Happy Tuesday, Feb 04. Today's Tip: Use Dictation Mode during your next consultation – MediQo automatically formats your notes into a clinical summary, saving up to 40% of your admin time.

Appointments: Thursday, Feb 17

Patients Statistic: This Week

Let's Record New Dictation: You can record your voice to create reports or letters. According to the selected style, it will generate by MediQo AI Assistant.

FAQ: New Dictation

- History at a Glance
- AI Scribe in Action
- Telehealth
- Beyond Notes
- Care Plans
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- Calla AI receptionist
- Appointment Overview**

Individual

Panel Insight

Welcome Back Dr Cooper!

Start a New Visit

Happy Tuesday Feb 04

Today's Tip

Use Dictation Mode during your next consultation — MediQo automatically formats your notes into a clinical summary, saving up to 40% of your admin time.

Appointments Thursday, Feb 17

Patient Name	Time	Reference	Appointment status	Details
Kathryn Murphy	7:30 am	Nookal	Pending	Details
Jerome Bell	8:20 am	Nookal	Pending	Details
Jenny Wilson	5:45 am	Nookal	Completed	Details
Robert Fox	6:45 am	Nookal	Canceled	Details
Robert Fox	6:45 am	Nookal	Pending	Details

Appointments

Thursday, Feb 17

5 of 15 Appointments

Patients Statistic

This Week

Let's Record New Dictation

You can record your voice to create reports or letters. According to the selected style, it will generate by MediQo

New Dictation >

FAQ

FAQ

Andray Clinic

Appointments

Thursday, Feb 17

S M T W T F S

1 2 3 4 5

6 7 8 9 10 11 12

13 14 15 16 17 18 19

20 21 22 23 24 25 26

27 28 29 30 31

Sat Sun Mon Tue Wed Thu Fri

The Future with MEDIQO

Smart audit, automated recalls, clinical analytics
One connected ecosystem to work faster and care deeper

www.mediqo.health

The screenshot displays the MediQo platform interface, featuring a central medical note editor and various connected components.

Central Editor: The main area shows a medical note for "John Do". The note content includes:

- The patient has given consent to use their voice for generating medical notes.
- Chief Complaint:**
 - Attended for discussion of routine three-monthly blood test results
 - Reported left arm pain with certain movements and on lifting; tenderness over area with visible blue vein; night discomfort
- Results review:**
- Subjective:**
 - Attended to review routine three-monthly blood tests.
 - No additional symptoms volunteered regarding diabetes control or liver issues.
- Objective:**
 - HbA1c reported as 6.2% (improved from prior 6.6%).
 - Liver enzymes reported as returned to normal.
- Assessment:**
 - Blood tests described as within target: HbA1c improved; liver enzymes normal.
- Plan:**

Below the note is a text box: "Use this box to edit, reorder, or create your own custom note." A note at the bottom states: "While MediQo strives for accuracy, it's always wise to review responses carefully to ensure everything meets your standards."

Left Sidebar: A vertical sidebar lists various clinical and administrative modules:

- Medical Notes (selected)
- SOAP
- Brief Soap
- CSHA
- ISOBAR
- FollowUp
- Mental Health
- TeleHealth
- Mediqo Analysis
- Differential Analysis
- Plans (selected)
- Care Plan

Right Sidebar: A purple box displays a greeting and a message:

History at a Glance [View](#)

MBS Suggestion [View](#)

967

Hello, Riaz

How can I help you today?

Include the conversation

Bottom Buttons:

Save as a Draft

Finish the visit