

AI Medical Receptionists

AI that works as hard as you do.

www.mediqo.health

AI Medical Receptionists

Book, update and cancel patient appointments, and answer frequently asked questions

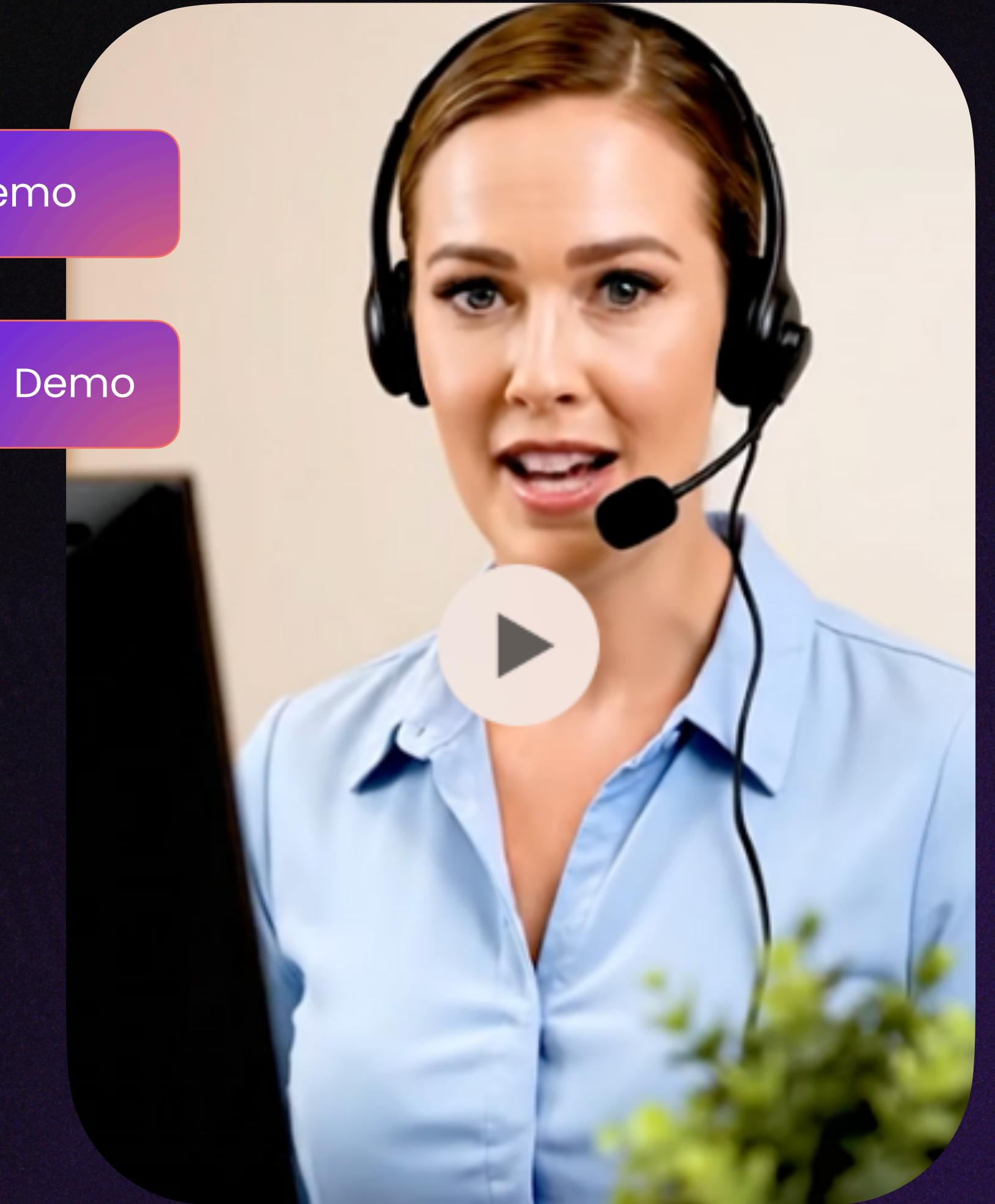
Triage reason for visit and determine appropriate appointment length

Customise call flows, dialogues and next steps for new or returning patients

Choose male or female voices, with auto-detection of 99+ languages

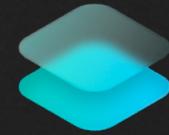
Live Call Demo

Pre-Recorded Demo



AI Medical Receptionists

Customisation



Flexible Call Handling

Supports multiple lines and extensions, after hours answering, overflow coverage, and IVR routing (eg. Press 1 for X), answer after X rings, etc



Practice Customisations

Customised with clinic details (doctors, billing, procedures, hours, locations) for accuracy



Appointment Lengths

Set mandatory consult durations for new patients, per doctor, or linked to reason for visit



Multi-Site Scalability

One system per site, with optional cross site interconnection for seamless patient experiences



AI Medical Receptionists

Installation

Works with all phone systems

Compatible with VoIP, cloud hosted, or traditional analogue setups (via like-for-like SIP/VoIP bridge)

Keep existing numbers

Practices retain their current phone numbers; no number changes required

Direct provider integrations

Supports Telstra TIPT, Cisco, Avaya, 3CX, RingCentral, Microsoft Teams Calling

Fast setup and no downtime

Install during business hours and live in as soon as 3 hours, depending on system access



AI Medical Receptionists

Data, Privacy and Security

Integration

Directly integrated with Best Practice, Cliniko, Nookal, and more to support all booking actions (create, change, cancel) sync automatically into the PMS

Data Storage

100% Australian-hosted data, built on FHIR and HL7 frameworks

Native AI

Native, purpose-built proprietary AI model (not a ChatGPT wrapper)

Certified

HIPAA, ISO27001 and SOC2 compliant

Scaleable

One system per site, with optional cross-site interconnection for seamless patient experiences

AI Medical Receptionists

Pricing and Return on Investment

Save on additional receptionist staff and training costs (approx \$30/hour), increase revenue from appointments booked after hours and on weekends, increase revenue by booking appropriate consult lengths

Basic



Up to 1,500 mins AI call time
BONUS AI scribe, assisted MBS billing,
integrated Telehealth, automated care
plans, treatment plans, referral letters,
patient documentation and more

\$499 + GST / month

Scale



Up to 3,000 mins AI call time
BONUS AI scribe, assisted MBS billing,
integrated Telehealth, automated care
plans, treatment plans, referral letters,
patient documentation and more

\$799 + GST / month

Enterprise



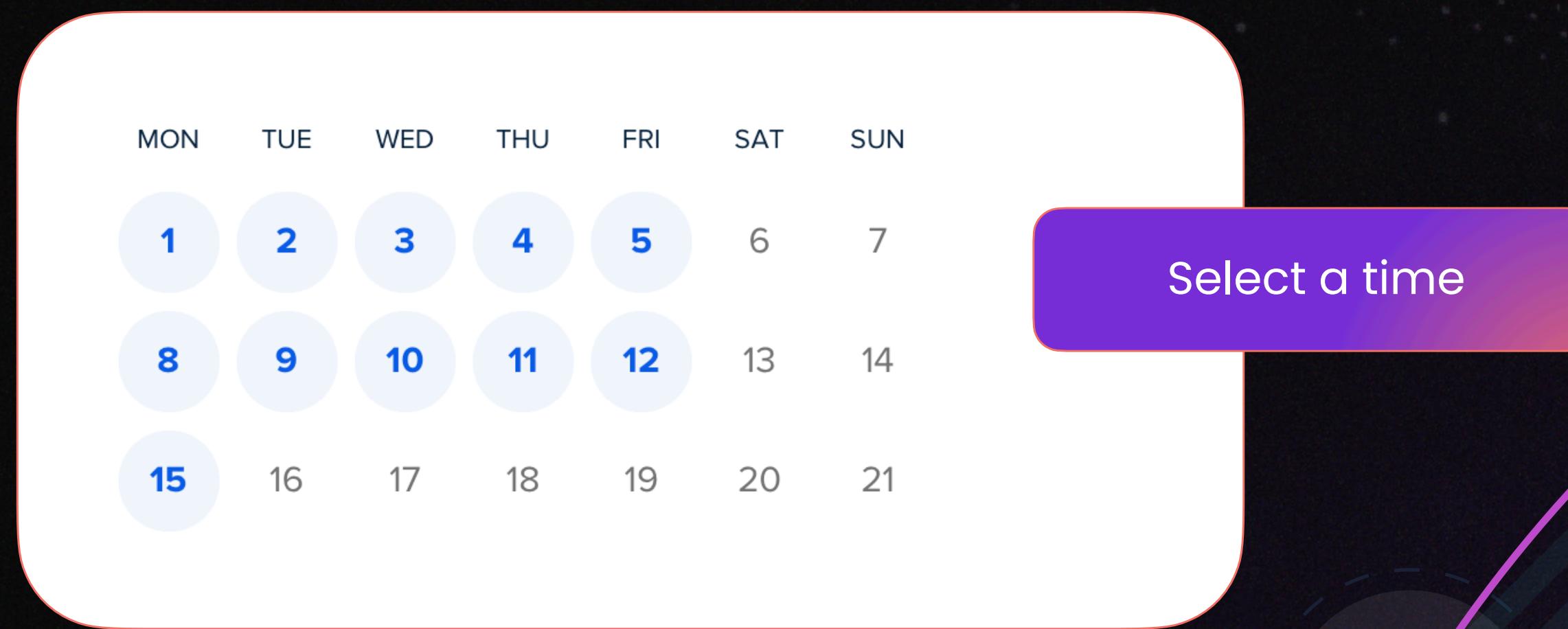
Over 3,000 mins AI call time
BONUS AI scribe, assisted MBS billing,
integrated Telehealth, automated care
plans, treatment plans, referral letters,
patient documentation and more

Enquire for pricing

AI Medical Receptionists

Implement MediQo tools, and watch your practice grow

Book a time with us to connect your clinic



2022

2023

2024

2026

2027

2028

2029

Reach out and connect with us

Book a meeting

Email
connect@mediqo.health

Website
mediqo.health

Phone
+61 07 3803 6136

LinkedIn
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